



Place of Hearing: Duarsuni
Appeared:

1. **For the Complainant** – Sri Sudhansu Sekhar Das, Repr. By Sri Kandarpa Das, At-Thuapadar, Po-Duarsuni, Ps-Sadar Bhawanipatna, Dist.-Kalahandi.
2. **For the Respondent** –Sri Bijaya Kumar Mahapatra, SDO Elect. No-II, Bhawanipatna, TPWODL.

Complaint Case No. BPT-141/2024

Sri Sudhansu Sekhar Das,
Repr. By Sri Kandarpa Das,
At-Thuapadar, Po-Duarsuni,
Ps-Sadar Bhawanipatna,
Dist.-Kalahandi.

Con. No.9036-1314-0150

COMPLAINANT

Sri Bijaya Kumar Mahapatra,
SDO Elect. No-II, Bhawanipatna,
TPWODL.

-Versus-

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Sudhansu Sekhar Das Repr. by Kandarpa das, At-Thuapadar, P.O- Duarsuni, Ps- Sadar Bhawanipatna, Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Duarsuni on dt. 18.03.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ Dom supply with CD of 2 KW having consumer no- **9036-1314-0150** under SDO Elect. No II, Bhawanipatna.
- 2) As complained by the complainant abnormal/average bill was served 08/2007 to 10/2015 & provisional/average bills was served from 02/2018 to 08/2023.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the provisional/average billing.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. No II, Bhawanipatna) in its counter reply and course of hearing submitted as follows:

- 1) PVR
- 2) Bill details from 1/2002 to 3/2024
- 3) Date of supply 27.11.2001



- 4) Category: LT/Domestic
- 5) Connected Load 2 KW
- 6) Meter No- TWSP 51036170
- 7) Installed on: 13.10.2023 with IMR: "1"
- 8) CMR: 551 Kwh as on 23.04.2024
- 9) Meter Status: Ok
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. No II, Bhawanipatna as follows:
 - Abnormal/average bill was served to the consumer from 08/2007 to 10/2015 due to without meter and average bill has also served from 02/2018 to 08/2023 due to meter burnt.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for provisional/average billing. The OP submitted that Abnormal/average bill was served to the consumer from 08/2007 to 10/2015 due to without meter and average bill has also served from 02/2018 to 08/2023 due to meter burnt.
- As per data base the provisional bill was served from 10/2018 to 09/2023.

ORDER
14.05.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

- To revise the bill from 10/2021 to 09/2023 by taking six months average consumption of present meter (i.e. IMR "1" Kwh on 10/2023 and FMR "491" Kwh on 03/2024).

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- June -24.

B. NAIK
Co-Opted Member

Co-Opted Member
GRF, Bhawanipatna

K.K. PATNAIK
MEMBER (Fin.)

Grievance Redressal Forum
TPWODL, Bhawanipatna

R.K. NAIK
PRESIDENT

PRESIDENT
GRF, Bhawanipatna

Copy to:-

1. Sri Sudhansu Sekhar Das Repr. by Kandarpa das, At- Thuapadar, P. O- Duarsuni, Ps-Sadar, Bhawanipatna, Dist- Kalahandi Mob. No- 6372146479
2. SDO Elect. No II, Bhawanipatna, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."